



PowerFloat Inc.

112, 7865 – 56th Street SE

Calgary, AB T2C 5S7

1-877-969-2233 Toll Free

info@powerfloat.net / www.powerfloat.net

CANADIAN

PowerLite REPAIR PROCEDURES

In the event that your PowerLite is damaged or is not operating properly you will need to send it in to PowerFloat for repair at:

PowerFloat Inc.
112, 7865 – 56th Street SE
Calgary, Alberta T2C 5S7
1-877-969-2233

Note: Replacement parts for PowerLite II or III (versions that use standard AA batteries) are limited. Please email photos of the light to info@powerfloat.net and the issue prior to shipping to determine if it is repairable.

1. Please package your PowerLite with bubble wrap in a box to protect against any damages during shipping. Do **NOT** include batteries or charger. Lithium batteries are considered dangerous goods and require additional documentation for shipping due to potential hazards during transport.
Please note: PowerFloat will not be responsible for damages due to shipping.
2. Complete the **Return Authorization Form** and make two (2) copies.
 - Email to: info@powerfloat.net or fax to 403-984-7702
 - Include one copy in the box with your PowerLite
 - Retain one copy for your records
3. Customers are responsible for all shipping costs. Please retain copies of all tracking numbers for your records. If you do not have an account with a courier company, please notify the PowerFloat office and we will make arrangements for your return shipping.
4. A quote of repair costs will be provided prior to all repairs being completed.
5. Please direct any questions or concerns regarding the repairs to the PowerFloat office at 1-877-969-2233.

Canadian



POWERLITE REPAIR AUTHORIZATION

Please complete:

- **SCAN and email a copy of this form to: info@powerfloat.net**
- Forward one (1) copy in the box with your PowerLite to PowerFloat.

CUSTOMER INFORMATION

Ship Date: _____

Clinic Name: _____

Doctor's Name: _____

Address: _____

Phone Number: _____

Fax: _____

Email: _____

POWERLITE REPAIR INFORMATION

Please explain problem:

Is this a possible Warranty Repair?

☐ Yes

☐ No

***If YES please indicate date of purchase:** _____

(PowerLites may qualify for warranty if within 6 months of purchase date)

SHIPPING INFORMATION

Courier: _____

Shipping Waybill Number to PowerFloat: _____

Return Shipping Waybill Number if included: _____