



PowerFloat Inc.
112, 7865 – 56th Street SE
Calgary, Alberta. T2C 5S7
1-877-969-2233 Toll Free
403-984-7702 fax
info@powerfloat.net email
www.powerfloat.net

Canadian PowerFloat REPAIR PROCEDURES

Please ship directly to:

PowerFloat Inc.
112 7865 56 Street SE
Calgary, AB T2C 5S7
1-877-969-2233

1. Ship directly to PowerFloat.
2. Ship the PowerFloat in a suitable protective box or case. Remove all accessories and equipment that do not require inspection or repair from the package. **Each PowerFloat drill or attachment in the package will be evaluated and subject to an evaluation charge as listed below (***) unless otherwise specified.**

Remove all batteries from the shipment of cordless units. Lithium batteries are considered dangerous goods and require additional documentation for shipping due to potential hazards during transport.

For 14 Volt or 18 Volt drills/units, please contact the PowerFloat office at 1-877-969-2233 or info@powerfloat.net prior to shipping. Additional documentation will be required as one battery should be included in the package for evaluation of the unit.

If not shipping in the carrying case, make sure to use a rigid box with flaps intact, adequate cushioning material and strong tape designed for shipping. PowerFloat will not be responsible for damaged cases due to shipping.

3. Complete the **Repair Authorization Form**.
 - a. Email to: info@powerfloat.net **or** fax (403) 984-7702.
 - b. Include one copy in the package with your PowerFloat.
 - c. Retain one copy for your records.
4. You will be contacted with a quote prior to all repairs being completed. Customers are responsible for all shipping costs. Your PowerFloat will be returned to you upon receipt of payment.

***** There will be a \$200.00 evaluation charge on each PowerFloat drill or attachment evaluated but not approved for repair.**

Please direct all questions or concerns regarding the repairs to the PowerFloat office at 1-877-969-2233.

Canadian



PowerFloat - REPAIR AUTHORIZATION

CUSTOMER INFORMATION

Ship Date: _____

Clinic Name: _____

Address: _____

Repair Contact Name: _____ Phone Number: _____

Payment Contact Name: _____ Phone Number: _____

Email: _____

PowerFloat REPAIR INFORMATION:

Drills:

- | | |
|---|-----------|
| <input type="checkbox"/> Plug In Drill– Quick Connect | SN: _____ |
| <input type="checkbox"/> Cordless 20 V Drill - Quick Connect | SN: _____ |
| <input type="checkbox"/> UltraLite Drill – Quick Connect | SN: _____ |
| <input type="checkbox"/> TL Drill – Quick Connect | SN: _____ |
| <input type="checkbox"/> Plug In Drill – Not Quick Connect | SN: _____ |
| <input type="checkbox"/> 14 Volt Drill or 18 Volt Drill | SN: _____ |

Attachments:

- | | |
|--|-----------|
| <input type="checkbox"/> Guarded Right-Angle | SN: _____ |
| <input type="checkbox"/> Un-Guarded Right-Angle | SN: _____ |
| <input type="checkbox"/> Rotary Attachment | SN: _____ |
| <input type="checkbox"/> Short Guarded, Short unguarded or Short Rotary: | SN: _____ |

Was this item repaired within the last six months? ☐ YES ☐ NO ☐ Unsure

Please explain problem: *(please add additional page if necessary)*

SHIPPING INFORMATION

Shipping Prepaid: Yes ☐ (fill out below)

No: ☐ (Please invoice us for shipping charges):

Shipping Waybill Number to **PowerFloat Inc:** _____

Return Shipping Waybill Number: _____

Please direct all questions or concerns regarding the repairs to the PowerFloat office at 1-877-969-2233.